



## Patient Responsibility for Payment for Dental Services

Dear Dental Patients,

To allow us to continue providing you with quality dental services all individuals and families are responsible for the following:

1. Pay their remaining balances in full prior to receiving further non-emergent dental care. If your existing balance is not paid in full, we will not be able to continue elective care and you will be rescheduled when the balance has been paid in full.
2. Payment is due in full at the time of your visit.
3. No one with a dental emergency will be denied services, regardless of their ability to pay; however, elective/follow-up dental work will not be provided until all outstanding dental balances are paid in full.
4. If a patient arrives for their elective dental visit and is unable to pay their estimated charge, that dental appointment will be considered as a "no-show" according to our Dental Program Appointment Compliance Policy.



Steven C. Pine, DDS  
Director of Dental Services

I have read and understand, and agree to the above policies.

Printed name of Guarantor: \_\_\_\_\_

Signature of Guarantor: \_\_\_\_\_

Date: \_\_\_\_\_

**NO-SHOW POLICY ACKNOWLEDGEMENT**

*(Effective 02/05/2018)*

**Definition:**

A no-show is defined as a patient who has a scheduled appointment and fails to appear without calling the Center to cancel or reschedule their appointment at least 24 hours prior to their appointment time.

**Policy:**

1. If a patient is unable to make their scheduled appointment, they are to call at least 24 hours before their appointment to cancel or reschedule.
2. Patients will have the opportunity to reschedule up to three (3) missed appointments.
3. Repeated no-shows on a consistent basis during a six-month period may result in a patient's scheduled appointment being double booked and potentially resulting in longer wait times for a period of six (6) months.

**Patient Acknowledgement:**

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*Signature*

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*Date*

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*Print Name*



**Please fill in all information requested, as it helps us to better serve you.**

**Patient information is confidential and only used for Hawai'i Island Community Health Center purposes.**

**PATIENT INFORMATION SUMMARY:**

First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Sex at Birth:  Male  Female

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Street Address (*Required for Prescriptions*): \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Cell: \_\_\_\_\_

Email: \_\_\_\_\_

<b>Marital Status:</b>	<b>Race:</b>	<b>Ethnicity:</b>	<b>Primary Language:</b>
Single <input type="checkbox"/>	Native Hawaiian <input type="checkbox"/>	Latino/Hispanic <input type="checkbox"/>	English <input type="checkbox"/>
Married <input type="checkbox"/>	Other Pac. Islander <input type="checkbox"/>	Not Hispanic <input type="checkbox"/>	Spanish <input type="checkbox"/>
Legally Separated <input type="checkbox"/>	Asian <input type="checkbox"/>		Marshallese <input type="checkbox"/>
Divorced <input type="checkbox"/>	Black/African American <input type="checkbox"/>		Russian <input type="checkbox"/>
	White/Caucasian <input type="checkbox"/>		Filipino <input type="checkbox"/>
	Native American Indian/Alaska Native <input type="checkbox"/>		Chinese <input type="checkbox"/>
	More than one race <input type="checkbox"/>		Japanese <input type="checkbox"/>
			Sign Language <input type="checkbox"/>
			<i>Interpreter? Yes <input type="checkbox"/> No <input type="checkbox"/></i>
<b>Employment Status:</b>			
Employed <input type="checkbox"/>	Employer (where person works): _____		Phone # _____
	Occupation (what person does): _____		
Retired <input type="checkbox"/>	Disability <input type="checkbox"/>	Self Employed <input type="checkbox"/>	Unemployed <input type="checkbox"/>
		Part-time student <input type="checkbox"/>	Full-time student <input type="checkbox"/>



**Person(s) Who is Responsible to Pay** (*Guarantor is parent/guardian for patients under 18 years of age and is the patient themselves from 18 years old and up*):

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_

(If Mother) Maiden Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Relationship to patient: Self () Spouse () Parent/Guardian () Other ()

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone #: \_\_\_\_\_ Email: \_\_\_\_\_

**HOUSEHOLD & FINANCIAL INFORMATION:**

*Please the complete information listed below. This section helps us receive funding to provide services to the community. Personal identifiable information is never reported and is for grant reporting purposes only. In addition, this information may qualify you to receive additional discounts (medications, Sliding Fee Scale or other services).*

Monthly Gross Family Income:	Family Size: _____
<input type="checkbox"/> \$0-\$500 <input type="checkbox"/> \$500-\$1000 <input type="checkbox"/> \$1500-\$2000 <input type="checkbox"/> \$2500-\$3000	
<input type="checkbox"/> \$3500-\$4000 <input type="checkbox"/> \$4500-\$5000 <input type="checkbox"/> \$5500-\$6000 <input type="checkbox"/> No Income	
<input type="checkbox"/> Other (please specify) _____	

<b>Farm Worker Status:</b> Migrant () Seasonal () Not a farm worker ()	<b>Public Housing:</b> Yes () No ()	<b>Veteran:</b> Yes () No ()  <i>If yes:</i> Military discharge: Yes () No () Discharge date: _____	<b>Disabled:</b> Yes () No ()
<b>Homeless:</b> Yes () No () Homeless Shelter ()	Transitional Housing () Street () Other ()	<b>Refugee Status:</b> Yes () No () <i>If Yes:</i> Country of Origin _____	



**INSURANCE INFORMATION (Need a copy of all insurance cards):**

**Primary Insurance Co.** \_\_\_\_\_ **Identification #:** \_\_\_\_\_

Patient's relationship to person having insurance: Self  Spouse  Child  Other

**Subscriber or Member:**

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Male  Female

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

**Secondary Insurance Co.** \_\_\_\_\_ **Identification #:** \_\_\_\_\_

**Subscriber or Member:**

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Male  Female

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

**ALTERNATE CONTACT INFORMATION:**

**Emergency Contact:**

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Phone: \_\_\_\_\_ May we speak to this person about your health? Yes  No

**May we speak to anyone else about your health?** Name: \_\_\_\_\_

Relationship: \_\_\_\_\_ Phone: \_\_\_\_\_

**Parent/Legal Guardian (if under 18 years of age):**

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Phone: \_\_\_\_\_



**If you have a primary care giver please list their name below:**

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

**Do you have an Advance Directive: Yes () No () I decline to provide/discuss Advance Directives ()**

\*Please provide us with a copy. An Advance Directive form is available to you upon request.

**PERMISSION AND RELEASE:**

- Hawai'i Island Community Health Center does not participate with Kaiser. I do not have Kaiser.
- If we do not participate with your insurance provider (such as Kaiser) you are responsible for full payment.
- I have disclosed all information about finances(money) and insurance accurately and I am responsible to notify HICHC about any changes in finances (money) or insurance.
- I authorize HICHC, its providers and staff to provide insurance companies with any information needed to receive payment for my visits. This signature may be used on all insurance forms.
- I give permission to Hawai'i Island Community Health Center (HICHC) and all its groups (medical, dental, behavioral, health education, case management) to share information so my family and I receive the best care.
- Today's co-pay or charges a minimum payment for the visit. Any additional charges that are not covered by your insurance will be billed to you. **I understand I am responsible for the balance due by me after insurance and/or slide has been applied.**
- I understand that HICHC does not accept Worker's Compensation and No-Fault (MVA) Insurance and I will disclose this to HICHC so I can be referred to a doctor in the community who can see me.
- All of the information that I am presenting is correct and complete.

By signing I agree to the above permissions and releases

\_\_\_\_\_  
Signature (Signed by) (Patient/Person Responsible/Legal Guardian)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Print Name of Witness, if someone other than patient is signing

\_\_\_\_\_  
Date



## ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES

Hawai'i Island Community Health Center keeps a record of health care services we provide you. You may ask to see and copy that record. You may also ask to correct that record. Hawai'i Island Community Health Center will not disclose your record to others, unless you direct us to do so or unless the law authorizes of requires us to do so. You may see your record or get more information about it by contacting us.

Hawai'i Island Community Health Center's Notice of Privacy Practices describes in detail how your health information may be used and disclosed, and how you can access your information.

**By my signature below I acknowledge receipt of the Hawai'i Island Community Health Center Notice of Privacy Practices.**

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Signature of patient or authorized representative

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Date

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Printed name of signed on behalf of patient

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Relationship

I have read the Patient's Rights and responsibilities:  
This form will be retained in your medical record

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Initials



## **PATIENT RIGHTS AND RESPONSIBILITIES**

### **Patient Rights**

- To be treated with dignity and respect
- To know the name and professional status of people serving you
- To confidentiality of your medical records
- To receive complete and accurate information about your health related concerns
- To know the effectiveness and possible side effects of all forms of treatment
- To participate in choosing a form of treatment
- To receive verbal education, counseling, and written materials related to your medical condition and/or treatment
- To accept or refuse any care or treatment
- To select and/or change your health care provider
- To review your medical records with the clinical staff provider
- To receive information about services and related costs

### **Patient Responsibilities**

- To provide medical history to the clinical staff including medical records and a list of current medications.
- To provide HICHC with documented proof of income as required by the state of Hawaii (Sliding Fee Applicants only).
- To notify HICHC of any changes in insurance, income status, addresses and phone numbers.
- To treat other patients and HICHC staff with respect. Swearing, threatening, or aggressive behavior could result in immediate discharge from this clinic.
- To notify the HICHC, if you will be late or are unable to make your appointment --you may be rescheduled if you are at least 15 minutes late.
- Your medical, dental, and prescription coverage is a policy between you and your insurance company. Contact them if you have questions about your coverage.
- To pay, on the date of service, any amount due, or an item that may not be covered.
- When accepting care, you agree to follow the treatment plan made by your physician.
- To be responsible for your medications. Request for refills will require at least 48 hours notice or an office visit as required by your physicians.
- To be responsible for your child or children's behavior while in the waiting room or exam room, so as not to disrupt others. Please provide adult supervision for your child/children during your appointment or reschedule your appointment if this cannot be arranged. HICHC staff will not be responsible for minor children.
- No pets allowed within the clinic except service dogs.

By signing below I understand and agree to the above "Patient Rights and Responsibilities."

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Signature of Patient (or Responsible Party, if Minor)

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Date

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Print Name

